CHILD SUPPORT INFORMATION ONLINE

The information below provides details regarding the web portal. We encourage you to take advantage of this service.

Accessing the Ohio Child Support Web Portal

www.jfs.ohio.gov/OCS   (click on the web portal link)

www.childsupport.ohio.gov/childsupportsplash.jsf   (direct link)

Who Can Create an Account?

Absent Parent Father (APF)

Absent Parent Mother (APM)

Spousal Support Payer (SSP)

Custodial Parent Father (CPF)

Custodial Parent Mother (CPM)

Spousal Support Recipient (SSR)

Caretaker Relative (CTR)

Data Needed to Create an account:

SETS Case Number (10 digit number starting with the number "7")

Social Security Number

Last 4 digits of the Bank Account Number used for Direct Deposit OR from
        your Ohio e-Quick Pay Debit Card

Benefits:

View or print a payment history (up to two years)

Enroll or change Direct Deposit or e-Quick Pay Card

Establish or reset e-Quick Pay Card PIN

Complete a IV-D Application

View your address and other personal information

View order information

Make a payment:
        *mail (address for CSPC given)
        *checking/savings account
        *credit card

Voice Response Unit (VRU):

800-860-2555

Please Note: Some of you may not have Internet access in your home. We weclome you to visit us at our Chillicothe, Logan or McArthur offices where Internet access is available for public use. Internet access is also available at most public library locations.